

What are your favorite things about RFYP? (2023 other providers)

- Staff/client relationships
- Looking out for patients' best interests
- Dedicated staff and nice homes
- Staff appear to provide good care and are invested in their client's wellbeing.
- Love the communication and always nice working with all of you.
- Clear communication about closures, subscriptions, billing, missed rides.
- There are certain coordinators and med team staff that go above and beyond.
- The consumers!
- Med team is easy to work with and we know how to get a hold of people to get things done.
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What are your favorite things about RFYP? (2023 Guardians)

Outings

Day care (Day Habilitation)

They have Medical help available. They work hard at giving consumers the most independence he can have.

24-hour care workers

House staff is good

Day trips

Caring staff

Helping member become independent

They go the extra mile, they listen, & try to improve.

Safe

Being close enough to provide help in an emergency situation

The many wonderful things clients get to do to keep them busy and enjoy themselves. So many outings and interesting for them. Thank you all so much! Also. The great care...it's mostly above and beyond and so personal.

KIND AND HELPFUL

Staff professionalism, availability of office staff to assist in times of crisis or concerns, genuine concern and respect for clientele

The amount of independence clients are allowed.

Keep residents busy. Staff is friendly.

Stability and competence of caregivers. The practice patience with him and he is treated with respect
staff is easy to work with

Taking him on errands

Time with client 1:1 and arranging activities for him.

Also managing his finances, and helping him with medical

appointments

The mission and goals of RFYP as they relate to the members

The staff working with my brother truly care about him and are interested in his well-being.

Full-service care, nursing & medication management, rep payee

The help, esp. finances & daily living skills so that member can live as independently as possible; the respect for all the members; kind, available staff

Personal touch. Better communication than previously

Residence and accommodations

CC, the caregiver!

What is the #1 reason you choose to continue your employment at RFYP?

(2023 employee responses)

